Sustainability

Beyond the linen card on your pillow
About Us
• Unifies all biodiversity conservation and habitat protection programs
• Promotes better guest and local community engagement
• Enables cross-promotion of all conservation programs
Care for the underprivileged today so they can care for themselves and others tomorrow through sustainable education and health programs

5-10-15
Environment

20% Reduction on Energy Consumption based on 2010 baseline.

20% Reduction on CO2e based on 2010 baseline.

15% Reduction on Water Consumption based on 2010 baseline.
Health and Safety

- Occupational Health & Safety 18001 (OHSA – Certification)
- Focus on the welfare of our colleagues through the creation of proper work environments free from accident and susceptibility to injury
- 24 hotels certified as of January 2012
Employees

• 2% of every hotel’s permanent headcount are people with different abilities
• Employee Volunteerism
• Work-life Balance
• Health Awareness
• CSR module training
Supply Chain

- Local and eco-friendly sourcing of products
- Launched Sustainable Seafood Campaign - shark’s fin off
- Eco-friendly bathroom amenities packaging
- Low Temp Laundry & Green Housekeeping
- Paperless Check In / Check Out
How does it work?
Chairman Shareholders

CEO / DCSRS

Environment
  Engineering

Supply Chain
  Purchasing Rooms F&B

Stakeholder Relations
  Various Division Heads

Employees
  Human

Health and Safety

Hotel CSR Champions/ CSR Committee
Beyond the linen card

- Definition of luxury
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- Mindset vs Awareness & Education
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- 1 less thing to worry about
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- Going Green =

sustainability
Shangri-La's Social Responsibility
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- Going Green = Not the Brown Bag Experience
- QRSTUV

  Quality. Reach. Suppliers To Understand Value.
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- Going Green = Brown Bag Experience
- QRSTUV
- The right thing to do.
Paper or Plastic?